

clefttosmile

Mission 
Smile

Annual Report

2019-2020

Progress & Impact





Contents

MESSAGE FROM CHAIRMAN	4
BOARD OF TRUSTEES & EXECUTIVE TEAM	5
HIGHLIGHTS OF THE YEAR, 2019-20	8
OUR OPERATIONS	
– GUWAHATI COMPREHENSIVE CLEFT CARE CENTRE	10
– OUTREACH CENTRES	22
– MISSIONS	28
GRATITUDE TO OUR LIFELINES	42
OUR TRAINING PROGRAMMES	46
TESTIMONIALS	47
MEDIA ACKNOWLEDGEMENTS	48
FINANCIAL REPORT 2019-20	49
OUR PARTNERS & ACCREDITATIONS	50

CHAIRMAN'S message



39,000+
smiles restored
across India
since 2002

It's not how much Mission Smile does for little children but how much compassion and love we put into our effort.

The year under review was unwavering in our focus of providing safe and comprehensive care to the little ones afflicted with cleft.

More than 4000 cleft beneficiaries were evaluated pan India and 2387 safe surgeries were conducted through all the three delivery models... 1217 at our GC4 in Guwahati, 823 in our Out Reach Centres and 347 in Missions across 6 locations (Kolkata, Gulbarga, Vizianagaram, Rishikesh, Vadodara and Puducherry). With a view to extending our reach we had first time tie ups with major PSU's like IRCON, IRFC BHEL and renewed our partnership with IOC. The transformation was witnessed by the senior management of these behemoths and the commitment and delivery of Mission Smile acknowledged.

In appreciation of the work done AIIMS Rishikesh has renewed our partnership MoU without an end date.

Muthoot Pappachan who has been a tremendous support to us in our Missions crossed the 2000th smile at our Mission in Vadodara and has confirmed their commitment to continue working with us in the coming year as well. More than 220 volunteers from India and across the globe (China, Singapore, UAE, Philippines, Indonesia, Malaysia, USA, Sweden, Germany, Russia, Poland and

Canada) supported us in our Missions and in GC4.

A milestone at our GC4 Comprehensive Care Centre was the completion of 20000 safe surgeries. Full credit goes to the entire team for their consistent dedication over the years. The GC4 also organised a difficult surgery week in partnership with "Second Chance" of Sweden...68 extremely complicated surgeries were performed.

In a Pan India Social Impact Award selection by the Indian Chamber of Commerce, Mission Smile won the First prize...an acknowledgement of the impactful work being done.

We brought into the fold a new Outreach Centre in Puducherry bringing our total ORC's to nine.

Feeling gratitude and not expressing it is like wrapping a present and not gifting it... I would like to thank the NHM and the Govt. of Assam for their unstinting support both in terms of funding and the infrastructural and nursing support given to Mission Smile over the years helping us spread smiles. We are indebted to our donors, partners, volunteers, doctors and every member of the team without whose support and commitment this would never have been possible.

With best wishes to all for the year ahead.

Board of Trustees



Mr Deepak Atal
Chairman, Mission Smile
Founder Trustee of
APPL Foundation



Mr Ranjit Barthakur
Co-chairman, Mission Smile
Founder and Chairman
Balipara Foundation & GMS



Dr Rashmi Taneja
Plastic & Reconstructive
Surgery Fortis Healthcare,
New Delhi



Mr Sunil Talwar
Group CEO
QIC



Dr Anjana Malhotra
Plastic Surgeon, South
Eastern Railway Hospital,
Kolkata



Dr Tarun Sahni
Director-Advent
HealthCare Pvt Ltd



Ms Ketaki Goswami
Advocate, Supreme
Court of India



Mr Pratik Kumar
Director-Sashakt Foundation,
Aakar Social Ventures

Executive Team



Conrad Dennis
Chief Operating Officer



Dr Ramkumar Venkateswaran
Chief Medical Officer



Dr Hiteswar Sarma
General Manager &
Medical Director, GC4

1000 smiles



2004

20,000 smiles



2014

39,000 smiles



2020



VISION
*Provide Compassionate
Comprehensive
Cleft Care*



MISSION
A Cleft Free India



VALUES
*Delivery based on the values
of Equality, Dignity and
Empowerment*

Highlights of the year

20,000 surgeries completed

in Guwahati Comprehensive Cleft Care Centre since May 2009.



Mission Smile

partnered with very prominent PSUs like **IRFC** and **IRCON** for the very first time and extended ongoing partnership with **IOCL, ONGC** and **AIIMS Rishikesh**

Mission Smile

won the **ICC Social Impact Award** in February 2020



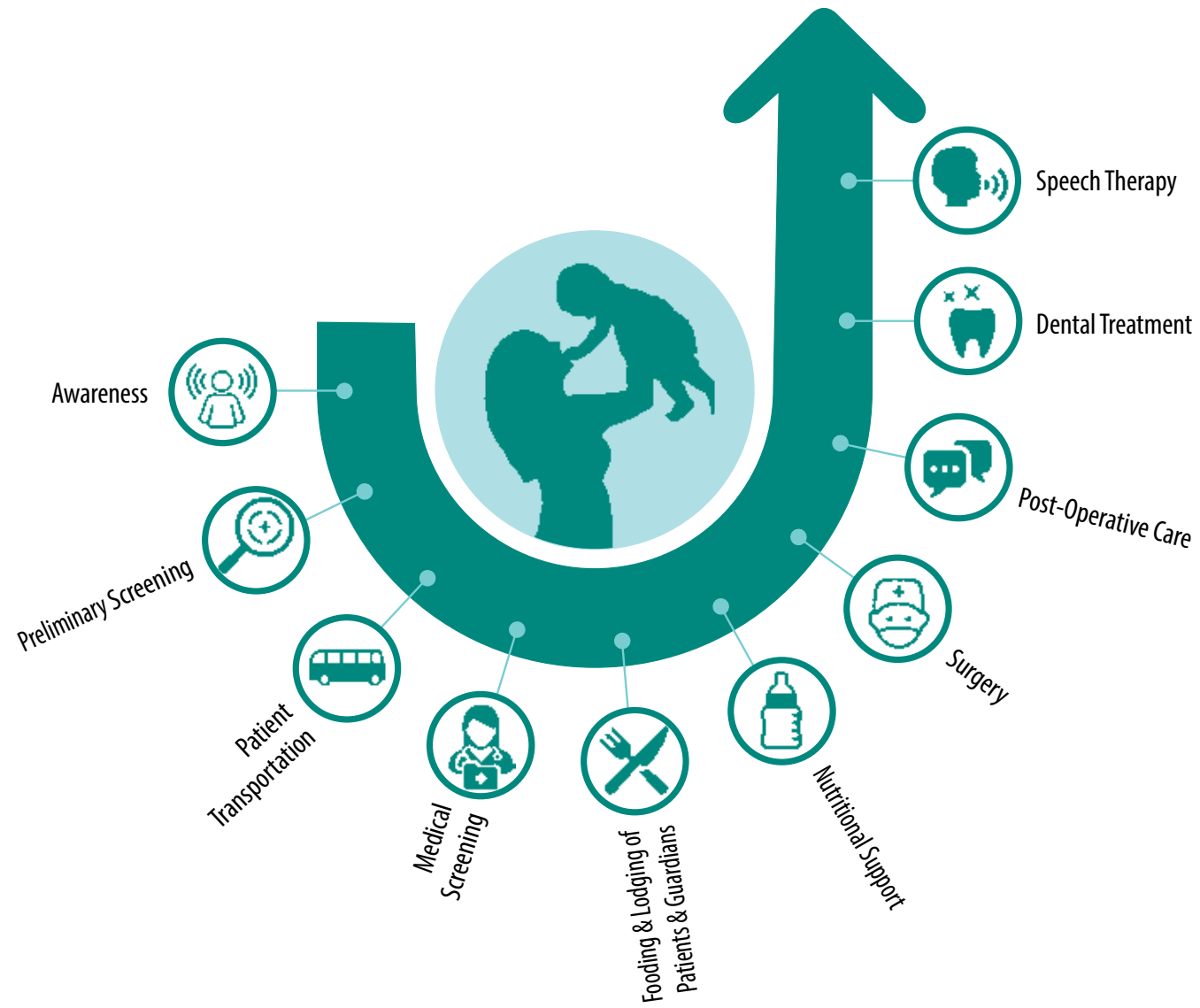
2,000 surgeries completed

in partnership with Muthoot Pappachan Foundation since 2014 across India over 29 Missions



GUWAHATI COMPREHENSIVE CLEFT CARE CENTRE

COMPASSIONATE COMPREHENSIVE Cleft Care Process





COMPASSIONATE CARE

First left: *Dental assessment-Check up, Alignment and oral hygiene*

Right top: *Child care- calming the little ones before surgery*

Right bottom: *Speech Therapy-the final step to normal speech*



Little Nivas – Awaiting his smile



Guwahati Comprehensive Cleft Care Centre

GC4 offers year-round cleft rectification surgeries and Compassionate Comprehensive treatment to patients coming from Assam and North East India. Inaugurated in November 2011, the Centre is a unique Public Private Partnership model created in partnership with the Government of Assam, Tripura and Meghalaya. The Centre has performed 1217 cleft surgeries in 2019-20 and acted as a Medium of Excellence for Academics and Research.



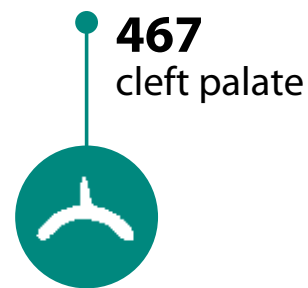
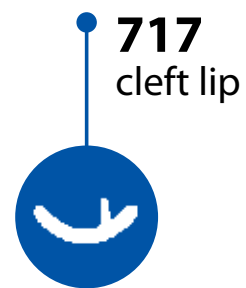
1217 Surgeries



680 MALE



537 FEMALE

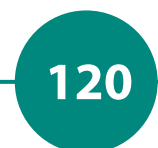


0-6
years

6-12
years

12-18
years

18+
years



Our Gratitude to

Hon'ble Chief Minister of Assam **Shri Sarbananda Sonowal**
for his endless support to the Guwahati Comprehensive Cleft Care Centre.



A SMILE STORY

Guwahati Comprehensive Cleft Care Centre



Mission Smile's GC4 Center celebrated the 20000th cleft surgery by restoring the smile of baby Jitumoni Nath. The 9-month-old is the single child born to a lower-middle-class family in Nagaon. On the day of birth, the child showed severe complications. The family was worried but was relieved when the baby was born albeit with low birth weight. This relief was short-lived as the child was born with both cleft lip and palate. The grandmother was an ASHA worker and consoled and counseled the crying parents. The child's uncle was positive and welcomed the child with gifts and said 'I accept our destiny with love and blessings'. Initial days were tense as it took time to adjust with a cleft child and the community reaction and curious looks made it difficult for the family to adjust to caring for Jitumoni. The grandmother left no stone unturned to get information on cleft surgery and was happy to learn about the work of Mission Smile, through an ANM. On 25th Nov'19 the child had his first cleft surgery and the family left smiling and happy. They felt special and so did the Mission Smile team as the bond of being the 20,000th patient made the corrective surgery a little more impactful. On reaching home friends and neighbors came to see the child with his new smile. The family is now happy and dreams of making the child a doctor who can, in turn, spread such beautiful smiles to other children.



NUTRITION PROGRAMME

A success story

Aminul Haque was born on January 14, 2019 with cleft lip and cleft palate. He is the 3rd child of Shajhan Ali and Malekha Begum. They are a very poor, landless family. Shajhan is a daily wage worker whose work is not regular. His old, ailing parents live with him and the day he does not get any work the family sleeps on empty stomachs. He finds it difficult to make ends meet. When Aminul was born, all family members were saddened. Malekha and her husband were depressed when their child was born with both cleft lip and palate. When Aminul was born at home his weight was 3 kg. Lack of care along with feeding challenges led Aminul becoming malnourished. Since the parents were unable to buy Formula milk they started to give barley, sugar and cow's milk at the age



of 1 month. Aminul had diarrhoea after being fed with barley, so they switched to only cow's milk. When he was brought to GC4 he was 4 months and his weight was 2.3 kg. The paediatrician at GC4 immediately enrolled him into The Cleft Nutrition Program. Aminul's parents were counselled and taught how to take care of the child various issues like nutrient-rich and energy dense food, feeding methods, frequencies, use of locally available and homemade food, hygiene were explained. After being in the Nutrition Programme for 8 months he gained sufficient weight for cleft lip surgery. Aminul received his surgery for cleft lip on 1 January 2020. He came for 1 week follow up but did not turn for the 2 months follow up due to corona pandemic.

Due to lockdown Shajhan lost his daily work and they did not have the fare to come to GC4 for follow up. Telephonic diet counselling has been given during that period. They are happy and thankful to Mission smile that their child got the nutritional help and guidance from Mission Smile followed by the corrective surgery.












OUTREACH CENTRES



We have a total of 9 outreach Centre's across India in partnership with local hospitals. The Credentialed medical volunteers of Mission Smile conduct surgeries in these Centre's throughout the year. At present we have Outreach Centres at Agartala, Berhampur, Bhopal, Bhubaneswar, Kolkata, Puducherry, Rishikesh, Shillong and Vadodara.

Shanti Saha's smile restored



-  Tripura Medical College
-  Christian Hospital
-  Lahoti Hospital & Research Centre
-  Hi-Tech Medical College & Hospital
-  South Eastern Railway Central Hospital
-  New Medical Centre
-  AllIMS Rishikesh
-  Shillong Civil Hospital
-  Isha Hospital

SMILE CHAMPIONS OF OUR OUTREACH CENTRES



Dr Anjana Malhotra
Kolkata



Dr Manish Mukul Ghosh
Kolkata



Dr Prabir Jash
Kolkata



Dr Varun Ramachandra
Vadodara



Dr Kapil Lahoti
Bhopal



Dr Sangram Patra
Bhubaneswar



Dr Swarnav Patnaik
Bhubaneswar



Dr Arjun Sundaram
Puducherry



Dr S Sakthivel
Puducherry



Dr Biswajit Mishra
Berhampur



Dr Debarati Chattopadhyay
AIIMS Rishikesh



Dr Hiteswar Sarma
Agartala, Shillong

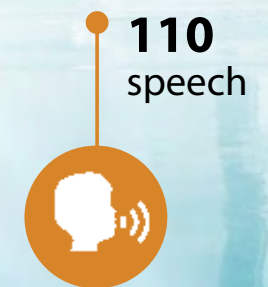
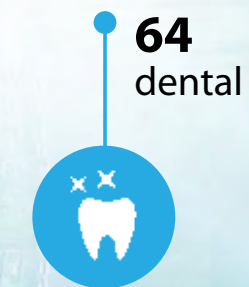
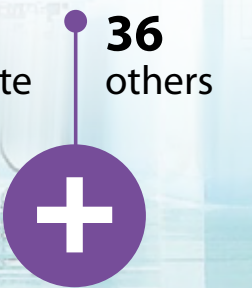
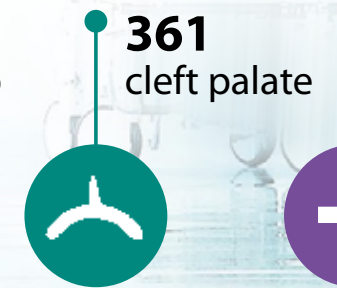
OUTREACH CENTRE'S STATISTICS

823
Surgeries



450 MALE

373 FEMALE



0-6
years

6-12
years

12-18
years

18+
years

668

84

44

27



A SMILE STORY

Outreach Centre

Let us introduce you to Driptoman Payra who is a 1 year 6 months old little boy. He had to bear endless pain from his birth due to his severe cleft lip and palate deformities. His mother stood strong and lovingly cared and supported him in spite of negative reactions and ill-treatment from their relatives and the community at large! It all began when Driptoman's parents were eagerly awaiting the birth of their child. Anticipation grew strong as his mother was taken in labour. To their utter dismay, she gave birth to Driptoman, a little baby with cleft lip and palate deformities! The excitement of the family was shaken and the newborn baby was looked upon as a future burden. The baby was rushed to the ICU due to medical complications and was kept for 21 days, the first few of those days being critical to his survival. Initially his mother wasn't informed about her child's cleft deformities. When she saw him, she couldn't control her tears. Despite all challenges and health issues of the child, the mother remained mentally strong and determined to treat her child and correct this deformity. Driptoman was brought to Kolkata Centre by his mother but he was found to be underweight and it was suggested that he be put on a

nutrition plan by our doctors. On their second visit to the Kolkata Centre, during screening for surgery, Driptoman showed a few symptoms of illness and once again the surgery had to be postponed. She kept visiting our Kolkata Centre with Driptoman for 5 times and every time certain health problems came in the way preventing the surgery. Finally her perseverance paid off and on her 6th visit Driptoman was screened by our doctors, who had come to volunteer, and was selected for surgery. The first phase of the surgery was done for pre-maxilla set back. The second phase was the second surgery to repair the Bilateral Cleft Lip on 8th February 2020. He is now a bonny and a happy child with full of confidence. The parents were filled with joy when they saw their child smiling like never before. Driptoman is scheduled for a third surgery after a 9 months gap due to Covid-19 pandemic. This surgery is planned to make minor corrections to the alignment of his face. Full credit to his parents, who had never given up hope on their child. They have been blessed with free treatment, they are determined to work hard and spend on his education, making him a strong person and able to give back to the society in some small way.



Volunteer surgeon – Agartala

MISSIONS

Missions are the primary mode of intervention and though they are short term, they are effective as large numbers of patients are given medical assessments and receive surgeries over a period of 4/5 days. A location is chosen and volunteers from India and abroad spend 6 days (Day 1: Arrival and set up / Day 2: Screening of patients / Day 3 – 5: Surgery / Day 6: Departure) making it possible to conduct medical evaluation and surgeries, followed by post-operative check-up. Till date, Mission Smile has conducted over 100 medical missions in India.

Volunteers and experts from medical and corporate fraternity across the world participate in our Medical Missions.

Mission at AIIMS Rishikesh



Awaiting their smiles



VOLUNTEERS IN ACTION



First left: *Medical volunteers at GC4*
Right top: *Dr Gustav during difficult airway mission.... GC4*
Right bottom: *Dr Tihon from Russia at AIIMS Rishikesh*



MISSION'S STATISTICS

A SMILE STORY

Mission

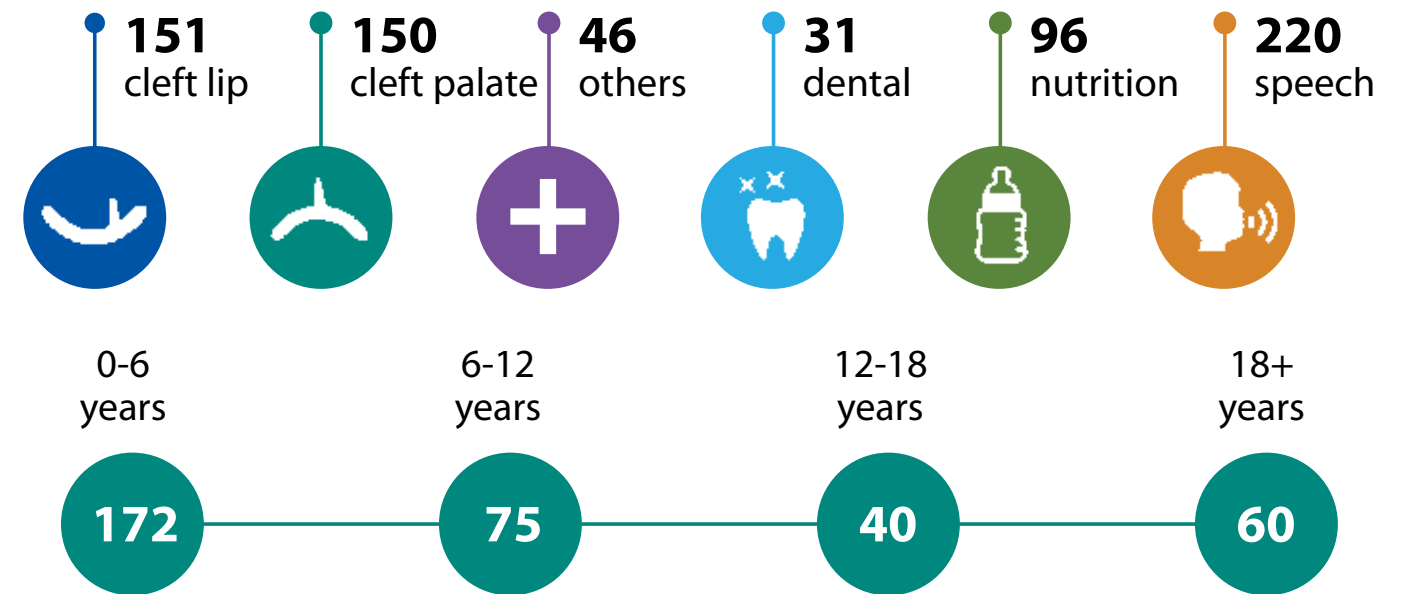
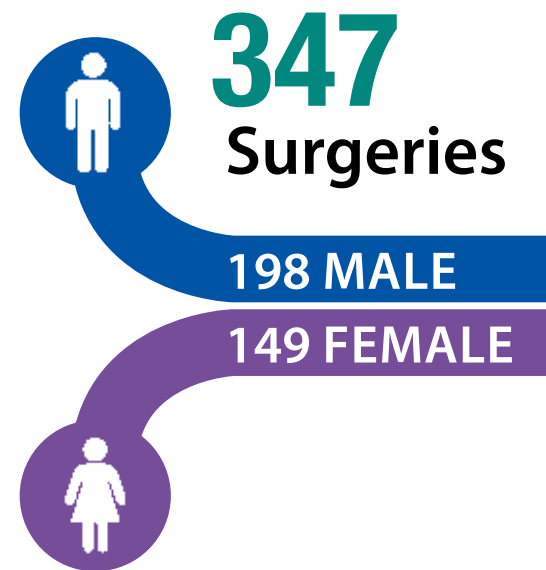


There are just some moments in the many Missions that we conduct throughout the country that leave an indelible impact on each and every one of our lives changing our outlook on love and life forever. It was in our Puducherry Mission that we noticed a wizened old man holding a little boy so very lovingly in his arms, his eyes held glimmers of hope and a tinge of fear... would all the things promised on banners and through the media materialize??

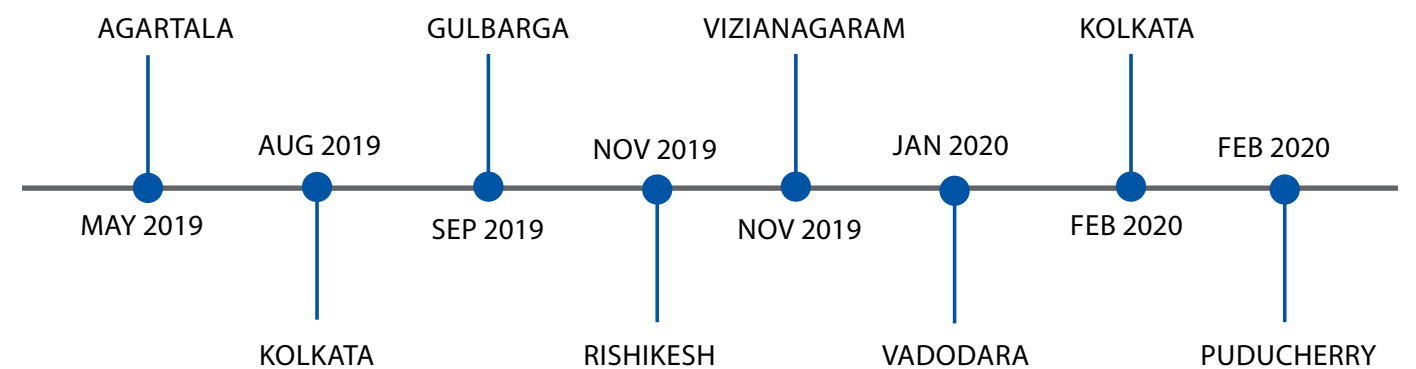
When we spoke to him his story unfolded. He was Jayapalan, the little boy's Grandfather and his sole caregiver. They live in the Thiruvannamalai district of Tamilnadu. The boy's father (his son Dakshinamoorthy) is a daily wage earner. The little boy's mother is mentally unstable and under Psychiatric care. The one-year-old boy Yokeshwaran has never been breastfed and was looked after solely by his Grandfather.

At the Hospital as we watched the Old man try to feed his Grandson with a Syringe... and amazingly many mothers waiting in the ward reached out instinctively and one of the mothers took the little boy in her arms and began to feed him.

Grandparents may hold our hands for a while...but they hold our hearts forever.



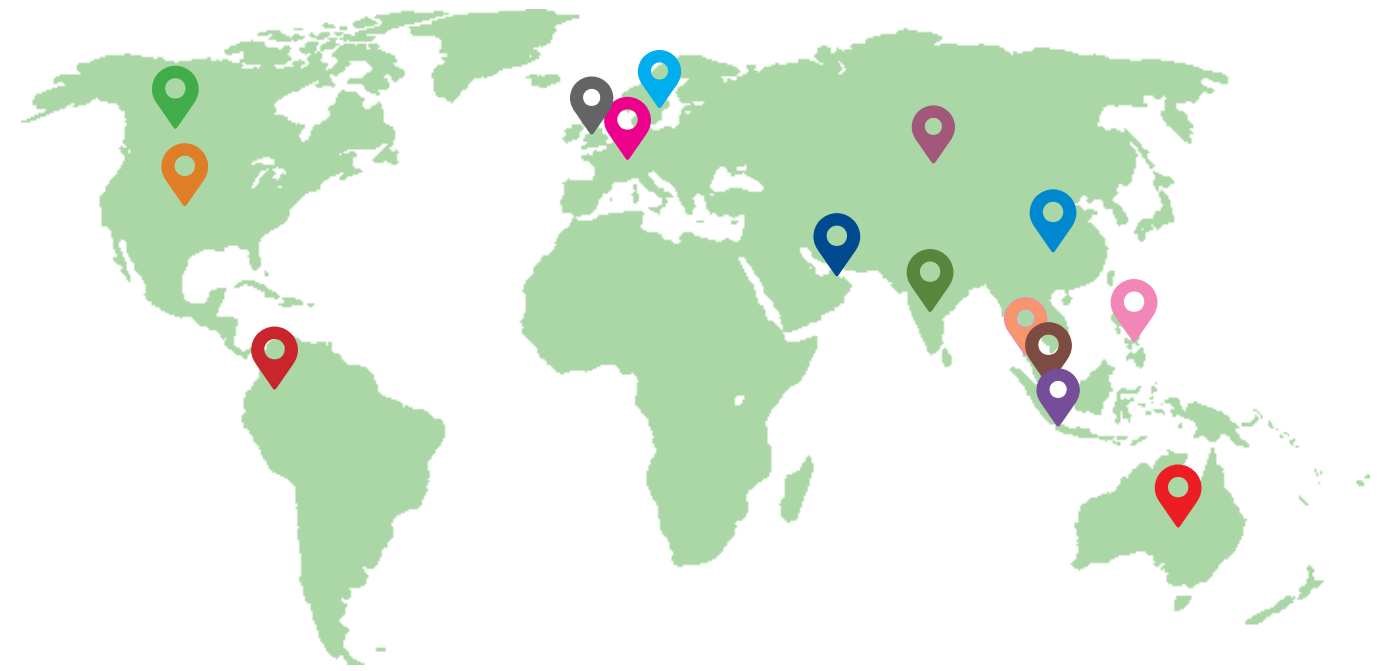
MISSIONS CONDUCTED IN



Contagious smiles... Kolkata Mission



OUR VOLUNTEER CANVAS



- 📍 AUSTRALIA
- 📍 CHINA
- 📍 UAE
- 📍 INDIA
- 📍 SINGAPORE
- 📍 CANADA
- 📍 COLOMBIA
- 📍 GERMANY
- 📍 MALAYSIA
- 📍 USA
- 📍 PHILIPPINES
- 📍 RUSSIA
- 📍 UK
- 📍 SWEDEN
- 📍 INDONESIA

Specialisation	No of Volunteer
Anaesthetist	32
Surgeon	38
Paediatrician	10
Child life	8
Clinical Coordinator	8
Dentist	8
Non-medical Volunteer	62
Nutritionist	1
Nursing	43
OT Technician	3
Speech Therapist	7
Total	220



OUR VOLUNTEERS – THE WIND BENEATH OUR WINGS

Left top: Mission at Puducherry
Left bottom: Gulbarga Mission
Right bottom: Our Mission at AIIMS Rishikesh





Kolkata mission – funded by IREC



GRATITUDE TO OUR LIFELINES



MOMENTS TO CHERISH

A little child from Hattigorh Tea Estate was operated upon by Dr Anhad Mehra whose father was the Senior Manager of the same tea estate. (bottom left)

- The Circle of Love



Left bottom: Chairman's visit to GC4

Right top: Signing MoU with BHEL

Right bottom: Signing MoU with IRFC

Right bottom: Signing MoU with AIIMS Rishikesh





OUR TRAINING PROGRAMMES

The foundation of any medical intervention is a robust training, preparing the entire team for any eventuality, this confidence building in Basic Life Support, Advanced Cardiovascular Life Support and Paediatric Advanced Life Support could be the difference between a safe surgery and an Adverse Event.

The entire GC4 team...both medical and support have been drilled in this important aspect of our operations. Our Senior Volunteers on Missions and at our Outreach Centres are certified. Others volunteers are given a basic training overview.



TESTIMONIALS



Nayanjyoti Boro

Age: 2 years • Kamrup Metro

We had a family history of cleft and were devastated when we saw our child also born with both cleft lip and palate. But the health workers were supportive enough to counsel us and refer us to Mission Smile. We are so happy to see the deformation transformed and my child is completely cleft free now. The community people were amazed to see his deformity gone. We are thankful to Mission Smile for their service. All the best wishes to this wonderful initiative.

Anowar Deb Barman

Age: 7 years • Tripura



We are extremely thankful to Mission Smile for travelling all the way to our state and helping so many cleft children by treating them and helping them live a normal life. My son has been blessed with a life of dignity only for your kind service. Thanks a lot.



Mr Phub Tsering

Council General, Royal Govt of Bhutan

I am happy to visit this establishment with very novel mission for the patient. Especially from marginalised group of the society. I look forward for collaboration with your esteemed organisation on behalf of Royal Government of Bhutan to eradicate cleft from our society.

Mr G Ramesh

CGM, Indian Oil Corporation Ltd



Very noble and comprehensive initiative to address the medical conditions of the children from across all sections of the society. The very committed and capable team of doctors and support staff are doing a wonderful job with great dedication, selflessly.

The Telegraph

Monday 19 Aug 2019

Free surgery

CALCUTTA: A free cleft lip and cleft palate corrective surgery camp for children and young adults is being held at South Eastern Railway Central Hospital, Garden Reach, under Mission Smile. The camp will continue till August 20 and is being held by South Eastern Railway and Muthoot Pappachan Foundation, the CSR arm of Muthoot Pappachan Gr.



चेहरे की मुस्कान लौटायी

कोलकाता. महानगर के साउथ ईस्टर्न रेलवे सेंट्रल हॉस्पिटल गार्डनरीच में मिशन स्माइल ने मुफ्त पाप्याचन फाउंडेशन के

কাটা ঠোঁট ও তালুর সফল অস্ত্রোপচার মিশন স্মাইলের



Thank you for our Smile for our Cleft Surgery camp

23 ನುంచి ఉచిత గ్రహణం మొత్తం శస్త్రచికిత్సలు



ಇವಸಂಘ ಆಸ್ಪತ್ರೆ: 21ರಿಂದ ಉಚಿತ ಸೀಳು ತುಟಿ ಶಸ್ತ್ರಚಿಕಿತ್ಸೆ ಶಿವಿರ

Funds & Liabilities	Amount (Rs)	Amount (Rs)	Property & Assets	Amount (Rs)	Amount (Rs)
Trust Funds or Corpus			Fixed Assets: (at cost)		
Balance as per last Balance Sheet	4,950,589		(As per Annexure "B")		332,091
Addition during the year	-				
Interest Corpus – Guwahati	140,346	5,090,935	Investments		
			(As per Annexure "C")		
Other Earmarked Funds			LIC Liquid Fund	2,47,379	2,47,379
Any other Fund					
Unutilised Specific Donation Fund Opening Balance	14,640,612		Advances		
Less: Transfer to Income & Expen	(1,269,227)	13,371,385	(As per Annexure "D")		
Reserve for Program		1,200,000	Deposits	74,000	
Loans (Secured or Unsecured)			Project and Other Advances	155,454	
From Trustees	-		Advance to Creditors	97,001	
From Others	-		TDS Receivables	2,239,044	2,565,499
Current Liabilities			Stock of Medicines & Nutrition Supplements		1,373,730
Duties and Taxes (As per Annexure "A")	554,601				
Creditors (As per Annexure "A")	2,624,948		Cash and Bank Balances (Cash & Equivalent) (As per Annexure "E")		30,730,039
Payables and Provisions (As per Annexure "A")	2,989,437	6,168,987			
Income and Expenditure Account					
Balances as per last Balance Sheet	3,937,207				
Less: Surplus as per Income & Expenditure Account	5,480,223	9,417,430			
Total		35,248,737	Total		35,248,737

Significant Accounting Policies – (As per Annexure – "G")
As per our Report of even date attached

For Anay Gogte & Co Chartered Accountants	For Mission Smile	For Mission Smile
(A. R. Gogte) Proprietor M No 37046 Place: Mumbai Date: 10th October, 2020	Trustee Place: Mumbai Date: 10th November, 2020	Trustee Place: Mumbai Date: 10th November, 2020

OUR PARTNERS



OUR ACCREDITATIONS



*When we spread smiles to children...
 The earth, sky and the oceans
 come together to bless our efforts.*

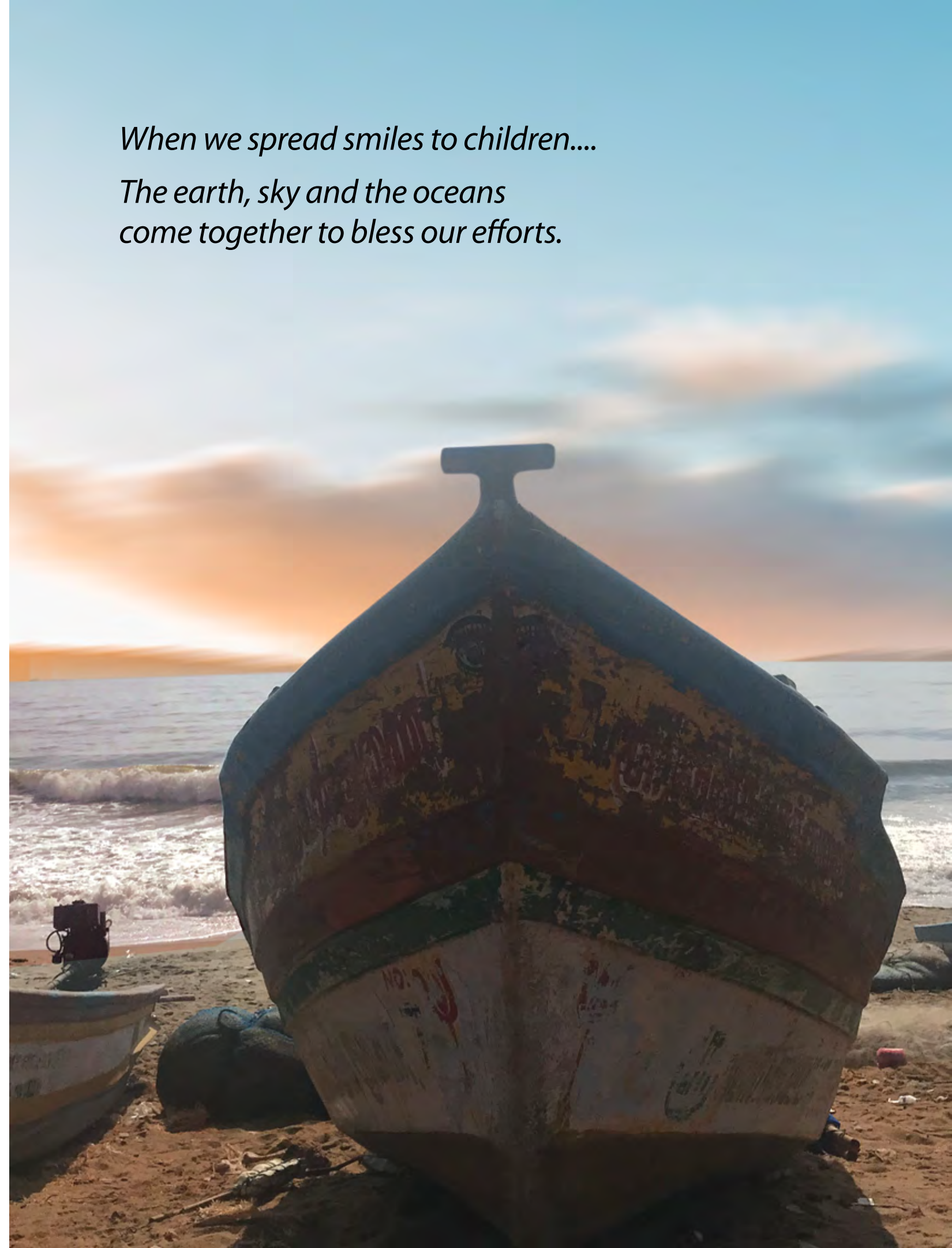




Image designed by The Medical Students of AIIMS Rishikesh



Corporate Office:

India Power, Plot No. X-1, 2 & 3, Block EP, Sector V, Salt Lake City, Kolkata 700091

Tel: +91-33-4061 6066

Website: www.missionsmile.org



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